

# AXMENTOR AXADMIN

## Frequently Asked Questions

### WHAT SYSTEMS AND PLATFORMS IS THE AXADMIN APP COMPATIBLE WITH?

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Platforms: iPhone and iPad running iOS 8 and later

Systems: Dynamics AX 2012 RTM, R2 FP, and R3

### IS THE APP AVAILABLE FOR ANDROID?

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No, due to the high security standards AXAdmin was developed with there is currently no compatible security protocol available for Android. However, this is in the roadmap for future development.

### HOW DOES THE APP WORK?

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AXAdmin is comprised of three core pieces of technology:

- x++ code and use of Microsoft's Application Integration Framework (AIF)
- A middle-tier communications foundation that uses Azure Service Bus Relays

### HOW DOES AXADMIN'S SECURITY WORK?

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AXAdmin manages security on a few different levels:

1. Device: iOS devices come outfit with a number of security features, like Touch ID, that AXAdmin is compatible with
2. Log-in Process: AXAdmin uses Active Directory Federation Services (ADFS). ADFS works with an organization's instance of Active Directory Domain Services to authenticate users of the mobile phone application. Users are authenticated based on credentials that are sent by the mobile phone application. Upon successful authentication, ADFS returns a token to the mobile phone application.
3. Azure: Using the Azure cloud and Service Bus Relays ensures your Dynamics AX is never exposed externally.
4. AX User Rights: Through the use of ADFS only certified AX users can log-in. Once inside the App, Users have the same rights as they do in AX, meaning they cannot access functionality that they would not typically have contact with in a desktop version of AX.

### HOW MUCH DOES IT COST?

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We have tiered pricing -- please contact [info@axmentor.com](mailto:info@axmentor.com) for more information.

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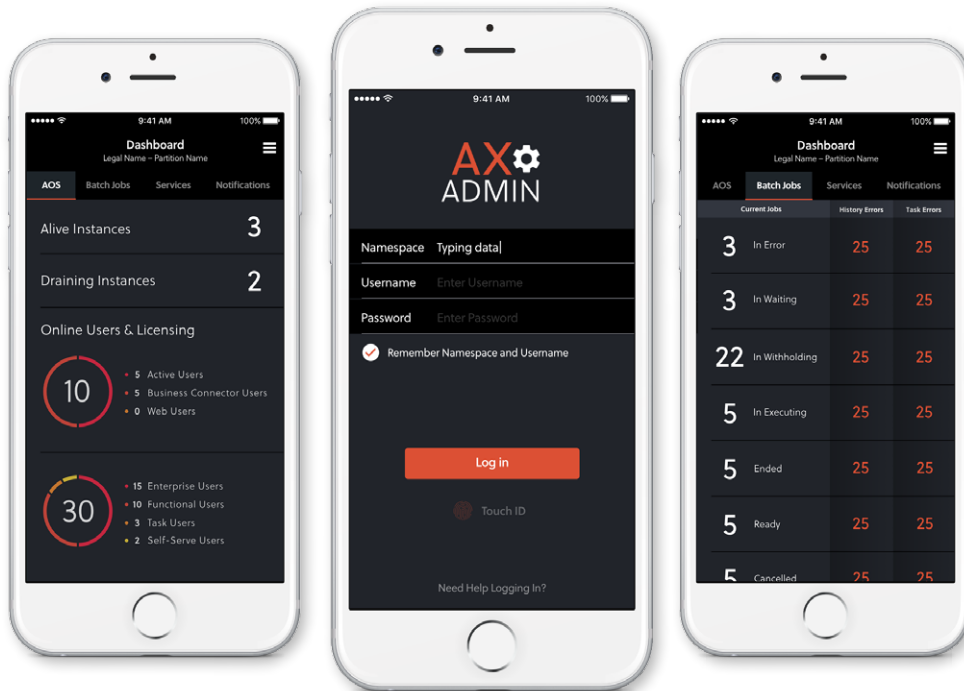
### ARE THERE ANY PREREQUISITES TO GETTING THE APP?

Yes, in order to use the AXAdmin solution you need:

1. Apple B2B Volume Purchase Program (VPP) Account: <https://vpp.itunes.apple.com>
  - a. The B2B store is free and is the only way to securely deploy the App to your personal device.
2. Azure Subscription
3. Operating on a Windows Server version 2008 or later for ADFS functionality

### HOW OFTEN IS THE AXADMIN APP UPGRADED?

Our development team aims to upgrade the product semi-annually based on direct customer feedback for enhanced feature/capability. Our roadmap includes more mobile applications that are Dynamics focused. Contact us at [info@axmentor.com](mailto:info@axmentor.com) to learn how you can become a development partner and save on your license costs!



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